

Ayr United Football Club Job Specification

1. POST

Post	Disability Access Officer (Volunteer)
Post Holder	
Departments	Operations Safety & Stadium
Term	1 st July 2024 - 30 th June 2026

2. SUPERVISOR AND RESPONSIBILITIES

Responsible to:	Stadium & Safety Manager
Responsible for:	On a 2-year basis, to support the provision of inclusive, accessible facilities and services. The DAO will regularly meet and engage with the relevant club personnel on all related matters.

3. MAIN FUNCTION

(Note: in addition to these functions, employees/volunteers are required to carry out such other duties as may reasonably be required)

- To be the main point of contact for disabled supporters/supporters clubs.
- Liaise with Stadium & Safety Manager to establish an access strategy for Somerset Park
- Advise & support the club to meet and exceed UEFA requirements
- Be recognised as the point of contact for disabled fans on match days
- Arrange disability awareness training for club and stadium staff
- Support the employment of disabled people within the club and stadium
- Ensure equal-opportunity ticketing policy for disabled fans
- Complete a monthly report for All Staff Meetings to ensure views of disabled fans are known to the club
- Establish a network with local disability charities and other clubs to ensure good practice is shared.

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4. EXPERIENCE/SKILLS

- Excellent communication skills, including being a good listener
- Good sense of humour.
- Ability to resolve conflicts. Assertive and engaging with the ability to remain self-composed and patient at all times.
- Professional demeanour appropriate to the situation.
- Well known and accepted by fans
- Affinity for football and a supporter of Ayr United
- Ability to provide clear written and verbal communication
- Knowledge/understanding of the challenges faced by disabled supporters attending football matches